

Northern New England Telephone Operations LLC
 d/b/a FairPoint Communications – NNE

1. Exchange and Network Services

1.1 Tariff Information and General Regulations

| 1.1.1 One Time Credit | | | | |
|-----------------------|------------------|--------------|-------|------|
| ID | Service Category | Rate Element | Rate | USOC |
| | Residence | Percentage | .753% | |
| | | Fixed Amount | 1.29 | |
| | Business | Percentage | 1.53% | |
| | | Fixed Amount | 1.73 | |

| 1.1.2 Payment of Bills | | | | |
|------------------------|-------------------------|----------------------------|------|------|
| ID | Service Category | Rate Element | Rate | USOC |
| | Returned Check or Draft | Per check or draft written | 5.00 | |

| 1.1.3 Customer Assistance Programs | | | | |
|------------------------------------|------------------|--|------|------|
| ID | Service Category | Rate Element | Rate | USOC |
| | Lifeline | Reduction in monthly basic exchange service rate – consisting of federal support | 1.75 | |

| 1.1.4 Surcharges | | | | |
|------------------|----------------------------------|--|------|------|
| ID | Service Category | Rate Element | Rate | USOC |
| | E911 | Residence and Business Telephone Exchange Lines, PBX Trunks, Centrex Lines, PASLs, and Public Access Lines – Imposed on up to and including 25 lines per customer billing account – Per line | .57 | |
| | Municipal Property Tax Surcharge | Residence and Business Telephone Exchange Lines, PBX Trunks, Centrex Lines, PASLs, and Public Access Lines – Imposed on a per line basis up to and including 25 lines per customer billing account | .99 | |

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 State President – NH